



# RETURN REQUEST FORM

Customer Name: .....

Customer Address: .....

Postcode: .....

Order Number: .....

Phone Number: .....

Date: .....

**Please tick as appropriate**

Exchange

Refund

**Please note refunds will be made by the same method by which your original payment was made.**

RETURN REASON CODES:				
A) Dislike style/fit		B) Wrong item sent	C) Item Faulty	D) Other reason ( please detail )
Item code	size	Reason Code	Details of return or exchange	
NIK2064	9	A	Shoe does not fit, need a size 10 instead	

If you are unsure about which item you require as an exchange or have any queries about a refund then don't hesitate to call one of our customer support team on **01274 530 530** and we will do our best to answer any of your questions.

Alternatively, if you are wanting one of our team to call you when we receive the item back then please tick the box here.

If you have any other comments you wish to mention then please write below. We are continually trying to improve our customer service so any comments or feedback would be appreciated.

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## Returns Policy

If you are dissatisfied with any item purchased from sportsshoes.com then please return it to us – unused and still in its original packaging within 14 days of receipt for an exchange or a refund. We recommend that you return your item with postal insurance in case of any loss or damage during transit. Exchanges will be despatched back to UK addresses POSTAGE FREE.

**Please send returns to:**

Returns Department, Sportsshoes.com, Hall Ings, Bradford, BD1 5SD. **If you have any questions regarding the return of goods, please contact a Customer Advisor on 01274 530 530 or e-mail us at returns@sportsshoes.com.**